



Designation : WELLNESS SPECIALIST

Working Days : 5-day work week & 2 off days (1 off day on weekdays + 1 off day on weekends)

Working Hours:

- **Jurong Clinic : 8.30 am - 6.15 pm / 11.45 am - 9.30 pm**
- **Upper Thomson Clinic : 9.30 am - 7.15 pm**
- **East Coast Clinic : 9.30 am - 7.15 pm**

Work Location :

- **Jurong Clinic : 253 Jurong East Street 24, #01-227, Yuhua Village Singapore 600253**
- **Upper Thomson Clinic : 200 Upper Thomson Road, #01-10, Thomson Imperial Court , Singapore 574424**
- **East Coast Clinic : 171 East Coast Road, #01-06, Singapore 428877**

Important Note:

Please [read the full Job Responsibilities & Requirements](#) very carefully before deciding whether you have the skills, knowledge, and experience that we are looking for (as stated below).

Find us on:

👉 <https://www.orientalremediesgroup.com/>

👉 <https://www.instagram.com/orientalremedies/>

👉 <https://www.facebook.com/Orientalremediesgroup>

The Company:

Oriental Remedies Group (ORG) is a leading patient-centred healthcare provider offering effective treatments grounded in Traditional Chinese Medicine (TCM) and enhanced with medical technology.

We are a modern TCM with a start-up that grew from 5 to 60+ people strong in merely 3 years. Despite the pandemic, we continued with our expansion to provide more patients with quality healthcare. We recently expanded our Jurong East outlet and opened our 3rd outlet at Upper Thomson this year.

Not only were we awarded the Best TCM Clinic of The Year in Asia Pacific by Global Health Asia-Pacific in 2021, but we were also featured during Prime Minister Lee's 2022 May Day Rally speech for our safe and conducive workplace policies.

ORG does things differently; we believe that our employees are the key drivers of the company. We provide our employees with equal opportunities to initiate change and have a say in the work that they do while supporting them with mentors to guide them through challenges.

With Employee Growth in our DNA and our belief that a good life begins with a good company, we hope to grow our team with dynamic talents who are independent workers committed to a growth mindset.

If you think you have the skills to power Oriental Remedies Group's growth, apply now!



Key Responsibilities

- 1. To be the bridge between physicians and patients for everything wellness:**
 - Introduce clinic services and products in a way that is customized to patients' condition
 - Become an expert in clinics' services and tech-enhanced therapies to be able to share benefits effectively
 - Do relevant tests to support patients' diagnosis and quantify improvements e.g. Heart Rate Variability test with technology/equipment
 - Offering advice on how to stay healthy and providing support to help clients with their progress
- 2. Work with Patient Experience team (Physicians, Clinic Assistants and Therapists) to ensure holistic positive patient experience that supports the patients' wellness and recovery:**
 - Overseeing the consultation calendar to ensure efficiency.
 - Simplifying important information for clients and explaining the benefits of staying on a comprehensive treatment plan
 - Help support short and long-term goals set by physician
 - Ensuring that you stay updated on the latest nutritional/nutraceuticals diets and trends.
- 3. Teaching the public and other health specialists about wellness through articles and group seminars.**
- 4. Provide training to the internal team when there are new medical technologies introduced to the clinic.**

Job Qualifications:

- Sales experience/Nutrition/Dietician Diploma or Degree preferred.
- Fresh graduates are welcomed; training will be provided.
- Bilingual proficiency.
- Possess great passion and interest in TCM or healthcare industry
- Customer-focused, Self-motivated, sales and service-oriented
- Able to adapt quickly to situations and comfortable working in a fast-paced environment
- Proactive, enthusiastic, independent, compassionate, and has a positive learning attitude.
- Good team player and possess excellent interpersonal and communication skills.

Job Highlights:

- 1. Annual Leave: 14 days onwards**
- 2. Birthday Leave:** (We believe employee should take **a day off** to celebrate their birthday with their loved ones)
- 3. Attractive TCM Benefits: Unlimited FREE treatment/services for our employees, and 50% discount for our employees' family members!**
- 4. Attractive and Good Commissions Entitlement**
- 5. Competitive and Attractive Salary Package** (we believe in caring and investing in our employees' future)
- 6. Yearly Performance Bonus**
- 7. Insurance coverage**
- 8. Location: All the clinics are highly accessible to public transport (Bus stops are just right in front of the clinics).**



9. **Great working culture:** Fun and enjoyable workplace that **embraces Diversity**.
10. **Work-life balance/harmony;** Delivering happiness to all our employees
11. **Clear Progression Plan to grow in the Company.**
12. **Trained and Guided by our own in-house mentorship programme and excellent opportunities for career advancements.**
13. **Exposure to technological enhanced therapies only available in our clinic - you cannot find in other TCM clinics!**

[Why Should You Join Us?](#)

GREAT CULTURE AND ATMOSPHERE:

Because the people here are Amazing and Crazy Fun. And you will get to have great autonomy in managing your priority and careers. You will definitely love it here in ORG. #workfam

ATTRACTIVE SALARY PACKAGE AND BENEFITS:

Because we offer benefits which are most desired and valued by people. The people in ORG are the backbone of the Company, and they are the core of everything we do; hence we believe in caring and investing in our employee's future.

GROWTH AND CAREER DEVELOPMENT:

Because the sky's the limit, and in ORG, we firmly believe that our employees' growth, development, and well-being are the most significant factor ever. Receive quality coaching from experienced managers from diverse backgrounds to grow in your skills and career.

DIVERSITY:

Because we are diverse, equity, and inclusion in ORG, we are an equal opportunity employer who makes decisions without regard to age, identity, gender, race, color, ethnicity, etc. We let our people be themselves and accommodate each other's differences and grow together.

Don't miss this opportunity to be part of Oriental Remedies Group if you are looking for a job and company culture you won't dread every morning! Apply now and join the team!

[Interested candidates, please send your latest updated resume by clicking "Apply Now."](#)

Please include the following in your resume:

1. Earliest availability
2. Reason for leaving the last position (if applicable)
3. Current/ last drawn salary
4. Let us know why you're a good fit for this role!

Our apologies: only shortlisted applicants will be notified.

Thank You for Applying! Stay Safe!